

[illegible]

[illegible]

10<sup>th</sup> May 2024, One PRM customer missed flight FR157.

18<sup>th</sup> June 2024, Three PRM customers missed flight FR2446.

19<sup>th</sup> June 2024, One PRM customer missed flight FR9089.

27<sup>th</sup> June 2024, Three PRM customers missed flight KL1024.

17<sup>th</sup> August 2024, One PRM customer missed flight FR5420.